

ADEMCO VISTA 15P/20P BASIC KEYPAD FUNCTIONS

FACTORY DEFAULT MASTER CODE IS 1234

STAY MODE: Green ready light is on (all zones are closed). Press and hold the STAY button until it beeps. The perimeter is now armed and motion(s) are now bypassed.

AWAY MODE: Green ready light is on (all zones are closed). Press and hold the AWAY button until it beeps. The perimeter and motion(s) are now armed.

DISARMING: Enter your 4 digit code followed by the number 1 (OFF) (I.e. 1234 + 1)

BYPASSING ZONES: Enter your 4 digit code followed by the number 6 (BYPASS); then enter the desired zone to be bypassed; followed by the * (star) sign. (I.e. 1234 + 6 + 01 + *; this string would bypass zone 1) (NOTE: Any zone number that is less than 10 should be preceded by a zero.)

CHIME: To activate or deactivate the chime, enter your 4 digit code followed by the number 9 (CHIME). (NOTE: If the chime is turned on you will see the word **CHIME** in the lower left hand corner of the LCD display on the keypad. If it is not displayed, the chime is off.)

MAX MODE: Green ready light is on (all zones are closed). Enter your 4 digit code followed by the number 4 (MAX). The perimeter and motion(s) are now armed. There will be NO DELAY on any of the doors. (NOTE: This is a convenient feature to use if the home will be unoccupied for an extended period of time. I.e. A long vacation)

INSTANT MODE: Green ready light is on (all zones are closed). Enter your 4 digit code followed by the number 7 (INSTANT). The perimeter is now armed and motion(s) are now bypassed. There will be NO DELAY on any of the doors. (NOTE: This is a convenient feature to use if the home will be occupied, but no one will be exiting/entering the premise for the rest of the day/evening. I.e. You are going to bed for the night)

FIRE ALARM: In the event of a fire alarm (I.e. smoke detector sounds) enter the DISARM sequence. This will stop the sirens/smoke detectors from sounding. In order to reset the system you will need to re-enter the DISARM sequence. If the sirens/smoke detectors continue to sound after you have completed this, it is possible that the smoke detector is bad and your system is in need of service. (NOTE: NOT ALL SYSTEMS HAVE SMOKE DETECTORS INCORPORATED WITH THEM.)

CHANGING THE MASTER CODE: Enter your current master code + 8 + 02 + the new 4 digit code + the new 4 digit code again. (I.e. 1234 + 8 + 02 + 4321 + 4321) (NOTE: You cannot pause more than 5 seconds when entering this code. If you do, the system will not accept the new master code. The system will give you a confirmation beep to let you know that the new master code has been accepted.)

ADDING NEW USER CODES: Enter your master code + 8 + user number + the new user 4 digit code. User numbers range from 03-32. (I.e. 1234 + 8 + 03 + 4321) You will need to keep track of users and position numbers for future reference in case you would like to make changes. (I.e. 03= Susie; 04= Tom; 05= John; Etc.)

ERASING USER CODES: Enter master code + 8 + user number + # + 0 (I.e. 1234 + 8 + 03 + # + 0)

TESTING YOUR SYSTEM: Press and hold the TEST button until it beeps.

+++++ **TROUBLE CONDITIONS LISTED ON BACK** +++++

ALL TROUBLE CONDITION BEEPS CAN BE SILENCED BY ENTERING THE DISARMING SEQUENCE

KEYPAD LCD DISPLAYS:

CA - Alarm has been canceled by customer. **(not a trouble)**

Cd - Phone test was sent okay. **(not a trouble)**

EA - An "EA" or "exit alarm" was triggered within 2 minutes of arming **(not a trouble)**. This occurs when the system is still in its "self check" mode. *(NOTE: "self check" mode means that the system is still checking all the doors, windows and devices to make sure they are still secured.)*

FC - System has failed to communicate with the central station. This is typically caused by a phone line that is currently out of service or service was interrupted when the system tried to communicate with the monitoring station. Send a **TEST** signal. This should correct the FC. If it does not, contact our service department.

94 - Anytime a "94" is displayed in the LCD screen, there is currently a loss of phone service to the security panel. *(NOTE: Check to see that the phone line the security system is using for communication is working. If it is not contact your phone provider for further assistance with your phone line.)*

Lo Bat or Bat - The security system battery needs to be replaced in the main panel.

bF - Radio backup failure/trouble. This will occur if there is a problem with your cell back up unit. It is possible that the cell back up has temporarily lost service. You can try to send a **TEST** signal to correct the problem. If the problem persists, contact our service department.

OC - Keypad trouble or wire broken to keypad. Contact service department.

CHECK? - Anytime your keypad shows **CHECK/CK** followed by a number, you will need to contact our service department for further assistance.

Please test your system monthly. This can be accomplished by pressing and holding the **TEST** button until it beeps. You will need to contact the monitoring station or the service department for a confirmation of the test.

Service Department: (512) 302-1181 (M-F 8-5)
Monitoring Station: (866) 539-8807 (24/7)